



## **Vacancies – 2 x Shopmobility Supervisors**

**Job Title:** Shopmobility Supervisor

**Locations:** Chester & Ellesmere Port

**Salary:** National Living Wage currently £7.50/hr

**Assignment:** Permanent contract

**Hours of Work:** 35 hrs / week or 33 hrs / week  
Please note both posts involve working Saturday or Sunday.

Our charity is seeking two suitably experienced and enthusiastic people to support the delivery of the DIAL Shopmobility Service, which offers daily hire of mobility scooters and wheelchairs as well as the sale, servicing and repair of mobility equipment and other independent living aids. Reporting to the Shopmobility Manager, you will effectively supervise the day to day running of our Shopmobility Centres, staff and volunteers, with the aim of achieving optimum revenue and the management of efficient and effective operating systems which ensure the delivery of an excellent, friendly, welcoming and reliable Shopmobility Service to disabled and older people across West Cheshire.

These rewarding roles are exciting opportunities for people with a passion for great customer service to champion DIAL West Cheshire's values. By putting your customers, team and community first, you will help us take forward our plans for strategic growth – and make a real difference to our charity and the many people we support.

**About you: With a good basic standard of education you will have a proven track record in customer service (ideally gained in a retail environment), excellent communication skills, experience of supervising others, the ability to use a range of ICT systems and to work with minimal supervision.**

We will offer you:

- Generous annual leave entitlement plus bank holidays
- Pension scheme
- Mileage allowance for business travel
- Training and development opportunities

**Further information, including a recruitment pack with role description and person specification, is available from: [www.dialwestcheshire.org.uk](http://www.dialwestcheshire.org.uk)**

The closing date is Friday 27 October 2017. For an informal discussion about the role please contact: Keith Roper, Chief Officer, DIAL West Cheshire, DIAL House, Hamilton Place, Chester, CH1 2BH. Telephone: 01244 345655.

